

Mr. Anthony Selsick
Mint Management Technologies
30 Arena Close, Bruma,
Johannesburg, 2198, South Africa

Lionbridge Technologies
1050 Winter Street Suite 2300
Waltham, MA 02451, USA
Tel: +1 781 434 6000

22 March 2010

Dear Mr. Selsick:

Congratulations on having *ePharma, v4.01* successfully Certified for Microsoft Dynamics *CRM*. This outstanding achievement means that your solution has met Microsoft Corporation's highest standard for partner-developed software solutions. By successfully meeting all certification requirements, *ePharma, v4.01* can now carry the distinct Certified for Microsoft Dynamics logo.



Solutions that are Certified for Microsoft Dynamics have demonstrated development quality and compatibility with Microsoft Dynamics products. VeriTest, a service of Lionbridge, performed independent and rigorous testing on the solution's integration with the newest version of Microsoft Dynamics *CRM*.

In order to ensure quality customer service, partners who are authorized to sell the certified solutions must be enrolled in a Microsoft Partner Service Plan and have earned the Gold Certified Partner status within the Microsoft Partner Program. They also need to have customers who have been successfully using the certified solution and are willing to recommend it.

We appreciate the hard work and dedication your company has put into the certification process.

Best regards,

A handwritten signature in black ink, appearing to be "S. Nemzer", with a long horizontal stroke extending to the right.

Steve Nemzer
Vice President, Lionbridge
Global Development and Testing



Certified for Microsoft Dynamics CRM 4.0

Microsoft Corporation's highest standard for partner-developed software solutions presented to

Mint Management Technologies

for

ePharma, v4.0.1

Date: 22 March 2010

A handwritten signature in black ink, appearing to read "S. Nemzer", with a long horizontal stroke extending to the right.

Steve Nemzer
Vice President, Lionbridge



CERTIFIED FOR MICROSOFT® DYNAMICS

SOLUTION VALIDATION RESULTS

Microsoft Dynamics CRM Version: 4.0

Company: Mint Management Technologies

Solution: ePharma

Version: v4.01

Partner ID: 2148958

Product ID: Mi91015051005

Report Date: 22 March 2010

Overall Test Result: PASS

Pass Date for Software Solution Test for Microsoft Dynamics: 26 February 2010

Solution profiled in Solution Finder: Confirmed

Microsoft Gold Certified Partner Status: Confirmed

Number of Customer References Validated: 10

URL for the solution in Dynamics Solution Finder:

<http://www.microsoft.com/dynamics/en/us/solution-finder.aspx?solutionid=98794123-b49a-4b63-9ab1-0468868f0133>

Confirmed Public Microsoft References:

Company Name	Website
1 Specpharm	https://specpharm.minthosted.com
2 Sandoz	https://sandoz.minthosted.com
3 Actor	https://actor.minthosted.com

Confidential VeriTest References:

Company Name	Website
1 Specpharm	https://specpharm.minthosted.com
2 Actor	https://actor.minthosted.com
3 Sanofi Pasteur	https://sanofi.minthosted.com

- 4 Adco
- 5 Astellas
- 6 Norgine

<https://astellas.minthosted.com>
<https://norgine.minthosted.com>

Executive Nomination:

	Microsoft Executive Name	E-mail
1	Tracey Newman	newman@microsoft.com

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About Lionbridge

Lionbridge Technologies, Inc. is authorized by Microsoft to deliver validation services for the Certified for Microsoft Dynamics program. Lionbridge (Nasdaq: LIOX) delivers these services under its VeriTest brand.

Corporate Headquarters

Lionbridge
1050 Winter Street
Waltham, MA 02451
USA
www.lionbridge.com

VeriTest Certification Competency Center: Emmet Street, Ballina, Co Mayo, Ireland
VOICE +353.96.73700 FAX +353.96.73701

info@veritest.com; www.veritest.com; msdynamics@veritest.com.
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SOFTWARE SOLUTION TEST FOR MICROSOFT® DYNAMICS TEST RESULTS

Company: Mint Management Technologies
Product: e-Pharma
Version: 2.1.0
Product ID: Mi91015051005
Languages Tested: English
Supported OS Languages: English
Supported CRM Languages: English
Solution Type: Connected
Report Date: 26th February 2010

Software Solution Test for Microsoft Dynamics Completed by VeriTest:

Microsoft Dynamics CRM Version: 4.0.7333.3

Overall Test Result: Pass

Full Test Results in the VeriTest Lab:

Req.	Description	Required/ Recommended	Test Result
1.1	Do not misuse heaps, page heaps, locks and handles	Required	NA
1.2	Do not attempt to replace files under Windows File Protection	Required	NA
1.3	Any device or filter drivers shipping with the application must pass the Windows Hardware Compatibility Test.	Required	NA
1.4	Any kernel-mode drivers that the application installs must pass verification testing on Windows Server 2003 or Windows/XP as appropriate	Required	NA

2.1	Application must be written using .NET CLR 2.0	Required	Pass
2.2	Managed Assemblies Must Be Strong Named	Required	Pass
3.1	Perform primary functionality and maintain stability	Required	Pass #1
3.2	Do not add, modify or delete Microsoft Dynamics CRM registry entries	Required	Pass
3.3	Do not add, modify or delete files/folders installed by Microsoft Dynamics CRM	Required	Pass #2
3.4	Do not reference Microsoft Dynamics CRM web services, DLLs or interfaces that are not published in the CRM SDK	Required	Pass
3.5	Do not modify the physical schema of the databases installed by Microsoft Dynamics CRM	Required	Pass #3
3.6	Do not make direct updates to MSCRM Databases	Required	Pass #4
3.7	Do not leverage data synchronization mechanisms in Microsoft Dynamics CRM to synchronize application data	Required	Pass
4.1	Do not re-use Microsoft Dynamics CRM user interface controls on custom pages.	Required	Pass
4.2	Do not directly modify Microsoft Dynamics CRM ASPX pages	Required	Pass
5.1	Provide installation/un-installation instructions	Required	Pass
6.1	Translation and Localization	Recommended	NT
6.2	Reporting	Recommended	NT
6.3	Security	Recommended	NT

Best Practice Guidelines

BP	Description	Required/ Recommended	Test Result
BP 1.1	Before Development Begins, ISV Staff Should Complete Security and SDL Training	Best Practice	NT
BP 1.2	The ISV Should Establish and Follow Secure Development Best Practices	Best Practice	NT
BP 2.1	An ISV Application Must Run on Different Language-specific Platforms	Best Practice	NT
BP 2.3	Security Development Best Practices	Best Practice	NT

NOTES:

* Recommended Requirements Not complying with recommended requirements will not be grounds for failure.

Best Practice Best practices guidelines are not part of the test process.

NA Non Applicable

NT Not Tested

Details
Issue #1: TC 3.1 - Perform primary functionality and maintain stability
Expected Behavior - Required

The application must perform its primary functions without compromising the stability of the application, Microsoft Dynamics CRM, or the operating system.

Observed Behavior in Test Section

ISV had an issue with their "Sales Orders Unit Report" due to CRM compatability with SQL Server 2008 Reporting Services. ISV has removed the report from the solution.

Steps to reproduce

NA

Microsoft feedback

Report will need to be removed

Results: Pass
Issue #2: TC 3.3- Do not add, modify or delete files/folders installed by Microsoft Dynamics CRM
Expected Behavior - Required

It is not acceptable for an application to add, modify or replace files installed by the Microsoft Dynamics CRM application or Microsoft Dynamics CRM customization tools.

Observed Behavior in Test Section

ISV Modified CRM's web.config file so that their solution would function correctly.

Steps to reproduce

NA

Microsoft feedback

Microsoft have waived the issue with the web.config file for the ISV.

Results: Pass

Issue #3: TC 3.5 - Do not modify the physical schema of the databases installed by Microsoft Dynamics CRM

Expected Behavior - Required

Applications may not modify the physical schema of the MSCRM or METABASE databases installed by the Microsoft Dynamics CRM application. This includes any actions performed against the database without going through Microsoft Dynamics CRM customization tools. Tables, indexes, stored procedures, or views in the databases may not be modified. Modifications to Microsoft Dynamics CRM tables, stored procedures, or views, is not permitted because of referential integrity and upgrade issues.

Observed Behavior in Test Section

ISV is using an additional DB for their reporting

Steps to reproduce

NA

Microsoft feedback

ISV will need to use a separate DB

Results: Pass

Issue #4: TC 3.6 - Do not make direct updates to MSCRM Databases

Expected Behavior - Required

Applications may not update the Microsoft Dynamics CRM ConfigDB or MSCRM Databases directly.

Observed Behavior in Test Section

ISV uses filtered views to interact with their new DB for their reports.

Steps to reproduce

NA

Microsoft feedback

When ISV uses a separate DB, filtered views must be used for interaction

Results: Pass

Appendix

Testing was completed on the following configuration:**Microsoft Windows 2003 Standard Configuration**

2 * 3.06 GHz Intel Xeon Processor
2.00 GHz RAM
3.5" Floppy Disk Drive
80 GB PERC CD 0 PERCRAID SCSI DISK
40x Toshiba SCSI CD-ROM
RAGE XL PCI Display Adapter
Intel PRO/1000 XT Network Interface Card
Creative Labs Sound Blaster AWE64 Sound Card
PS-2 Microsoft 104-key Keyboard
PS-2 Logitech Wheel Mouse

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Headquarters: Emmet Street, Ballina, Co Mayo, Ireland
VOICE +353.96.73700 FAX +353.96.73701

info@veritest.com; www.veritest.com; msdynamics@veritest.com.

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